

For Foreign Residents of Kawagoe City (Request from Kawagoe City)

Since November, the number of people infected with the new coronavirus has increased throughout Japan, and also in Kawagoe city.

Please be aware of the following (1) through (3) to protect yourself and others from the virus. We ask for your cooperation to prevent the spread of the coronavirus.

(1) Wear a mask

You are likely to get infected with the virus
When not wearing a mask.
Make sure to wear a mask when you go
out. When you eat at a restaurant or talk
to someone, please also wear a mask.



(2) Avoid "Three Cs"

"Three Cs" means ① Crowded places with many people nearby, ② Close-contact settings such as close-range conversations, and ③ Closed spaces with poor ventilation. Please avoid these three situations.



(3) Wash and sanitize hands properly

When you come home from outside or before and after eating, wash your hands carefully.
When washing hands, it is essential to use soap.
If soap is not available, use an alcohol-based hand sanitizer.



Kawagoe city official website has information for foreign residents.

The site can be accessed through the following URL or QR code.



Kawagoe City Official Site

<https://www.city.kawagoe.saitama.jp/foreignlanguage/gaikokuseki.html>

Kawagoe city official site provides the following information.

Coronavirus Hotline for Foreign Residents

Please call when you are worried about the new coronavirus.

【Phone】 **0 4 8 - 7 1 1 - 3 0 2 5**

【Hours】 24 hours, 365 days a year

【Available Languages】 English, Chinese, Spanish, Thai, Korean, Tagalog, Vietnamese, Nepali, Indonesian, Portuguese and Easy Japanese.

Coronavirus Hotline



CLAIR Multicultural Portal Site

You can read information on the new coronavirus and its financial support (money that can be received from Japanese government) and the notices from the Immigration Services Agency of Japan in various languages.

CLAIR Portal Site



NHK WORLD-JAPAN

(Information on Disaster and Coronavirus)

You can check the latest information on disaster and coronavirus in various languages.

NHK WORLD-JAPAN



AMDA International Medical Information Center

You can consult about your disease and injury.

【Phone】 **0 3 - 6 2 3 3 - 9 2 6 6**

【Hours】 Monday through Friday, 10:00a.m. to 4:00p.m.
(Except from December 29 to January 3)

【Available Languages】

Monday ▶ English, Korean and Filipino / **Tuesday** ▶ English, Chinese and Thai / **Wednesday** ▶ English and Spanish (Vietnamese is also available on 2nd and 4th Wednesday of each month.) / **Thursday** ▶ English and Chinese / **Friday** ▶ English and Portuguese

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