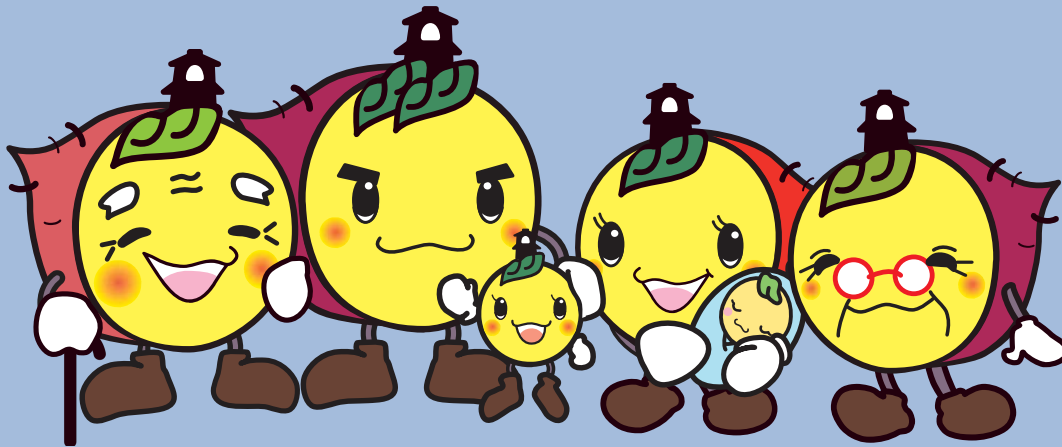


かわごえ せいかつ 川越 生活ガイド Kawagoe Living Guide



Kawagoe City Mascot "Tokimo"



Official Website
of Kawagoe City



Videos for Daily Life Orientation

1. Procedures at City Hall
2. Emergency and Disasters
3. Consultation Services and Japanese Language Classes
4. Child Care and Education
5. Garbage and Transportation
6. Community Activities
7. Places to Visit in Kawagoe

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Procedures at
City Hall



1

Emergency
and
Disaster



2

Consultation Services
and
Japanese Language
Classes



3

Child Care
and
Education



4

Garbage
and
Transportation



5

Community
Activities



6

Places to Visit
in Kawagoe



7

1

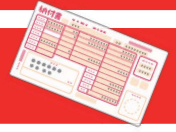


Procedures at City Hall



税

Municipal Tax



Municipal tax is tax that must be paid to the city you are living in. This tax money is used for public services (such as garbage collection, road maintenance, libraries, etc.) in Kawagoe City.

When you receive a tax payment statement, please pay the amount at a bank, convenience store, or at City Hall before the deadline date. You can also pay via smartphone or with a credit card.



Resident Tax Division
049-224-5640



3

Health Insurance



Everyone living in Japan must join the health insurance system. Health insurance can reduce the cost of treatment for illness and injury.

Pension



A pension is money you will receive when you are no longer able to work because of old age illness or injury. You must pay insurance premiums from 20 to 60 years old.



National Health Insurance Division
049-224-5833



Citizen Registration Division
049-224-5764



5

Change of Address



You will need to complete the necessary procedures when moving out of Kawagoe. The procedures can be completed using a "My Number Card."

My Number Card



A "My Number Card" is an official identification document. It can be used instead of a health insurance card. An application is required in order to create one for yourself.



Citizen Registration Division
049-224-5742



Citizen Registration Division
049-224-6178



6

7



Emergency and Disaster



1

Emergency Notification

Fire/Sudden Illness/Serious Injury



119



How to Call

- ① State the nature of your emergency: "There's a fire" or "I need an ambulance."
- ② State the location of your emergency.
- ③ State your name and telephone number.



Crime/Accident



110

When You Should Call

- Criminal Offence (Theft/Assault/Etc.)
- Traffic Accident



2

3

Natural Disasters



Earthquake



When the ground shakes.
We don't know when they will occur.
During a large earthquake, buildings may collapse and fires may start.



Typhoon



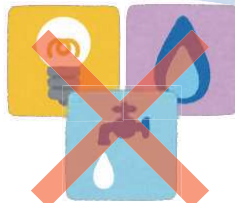
These are storms that often happen in summer and fall.
Heavy rain and strong winds occur.
Please try to remain indoors and stay away from rivers and waterways.

4

What Happens



Telephone lines may be disconnected.



Electricity, gas, and water may be unusable.



Trains and buses may be unavailable.



Shopping for daily essentials may not be possible.

5

6

What To Do Before a Disaster Occurs

Make preparations to protect yourself.



What To Do After a Disaster Has Occurred

Gather information.



7

1



Consultation Services and Japanese Language Classes



2

Inquire About Anything You Don't Understand

Consultation Services in Kawagoe

Free consultations are available at the International Center.


- ① Daily life consultations (Chinese/Vietnamese).
- ② Legal consultations.
- ③ Visa status consultations.

Check the website to see when you can receive a consultation.



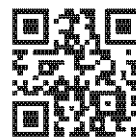
Saitama Prefecture Consultation Services

Saitama Information & Support

 **048-833-3296**

Consultation services are available in 13 languages.

Telephone interpretation services are available at City Hall and at hospitals.



4

5

Study Japanese

Go to Japanese Classes

Free Japanese classes are available at the International Center and at community centers.

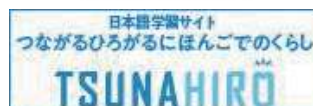
Please search for a Japanese classroom near you.



Self-Study

This is a website to help you study Japanese.

You can study by watching videos.



6

7



Child Care and Education



1

Pregnancy



- ① Make a notification about your pregnancy.

Receive a Maternal and Child Health Handbook



- ② Have an interview.



Kawagoe Citizen Service Station (U PLACE 3rd Floor)

Mother and Child Health Division (General Health Care Service Center 1st Floor)

2

Childbirth



- ① Complete the necessary notification procedures to register the birth at City Hall.

Within
14 Days

- ② Complete the necessary notification procedures at the Immigration Bureau.

Within
30 Days

- ③ Notify the embassy/consulate.

Varies by Country



3

Nursery School/Kindergarten



Nursery School: Children from the age of 0 can be cared for if their parents are working and unable to look after them at home. Please submit your application at City Hall.

Kindergarten: Children from the age of 3 can be cared for in an educational environment to help them grow healthily.



4

Elementary School/Junior High School



An "Guide to Education for International Children" is available with information about life in elementary and junior high schools. The guidebook is available in Japanese, English, Chinese, Vietnamese, Nepali, and Tagalog.



5

High School



Videos and resources are available about high school admission and tuition fees.

We offer guidance on high school admission in Kawagoe and other areas.



6

7

1



Garbage and Transportation



2

3

4

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7

Garbage Rules (How to Dispose of Garbage)

1

Separate garbage by type.



2

Garbage collection days are determined by where you live and what type of garbage it is.



3

Garbage must be at the collection area by 8 a.m.



4

Leave garbage at the designated collection area.



How to Separate Garbage



Schedule



Smartphone App



Traffic Rules (How to Ride a Bicycle)

Basic Rules

Ride bicycles on the left-hand side of the road.



Give pedestrians the right of way.



Use a light in the evening.



Wear a helmet.



Be covered by insurance.



Prohibited Ways to Ride

Riding side by side.



Two people riding together.



Riding with an umbrella.



Riding with earphones.

Watching your phone.



Riding after consuming alcohol.





Community Activities



1

International Center

Located on the 5th Floor of the Klasse Kawagoe Bldg.
Japanese classes are available on Mondays, Thursdays, Fridays, and Saturdays.
Consultations regarding everyday life are also available.



2

Community Centers

Community centers are available in each district.
Community centers are a place for local people to gather, learn, and have fun together.
Many local events are held here and courses are available to study.



3

Neighborhood Association

The neighborhood association is a group formed by local residents working together to make the town a better and more enjoyable place to live.

[Activities of the Neighborhood Association]

[Enjoy] Helping to organize fun events and festivals.



[Newsletters] Circulating newsletters from schools and Kawagoe City Hall.



[Clean] Cleaning parks and streets and managing the garbage collection area.



[Safety] The safety patrol helps to protect children.



5

Libraries

There are four libraries in Kawagoe.
Everyone can use them **without charge**.
Events such as foreign language picture book readings are also held.



6

7

1



Places to Visit in Kawagoe



2

Kurazukuri Zone (Old Storehouse Zone)

A historic townscape that captures the atmosphere of the Edo Period. The buildings feature black plaster walls and massive tile roofs.



The Time Bell Tower is the symbol of Kawagoe. The sound of the bell can be heard four times per day. Small candy shops can be found on Kashiya Yokocho (Penny Candy Lane).



3

Honmaru Goten of Kawagoe Castle

The main hall of the castle, where the load of the castle worked during the Edo period, has been preserved to this day. This building was used in a similar way to how city halls are used today.



Kita-in Temple

This temple was strongly connected with the Tokugawa family. It is famous for its main hall, which was originally part of the Edo Castle, and its numerous stone Buddhas.



4

Kawagoe Festival

A traditional festival that began in the Edo Period. It is held annually in October for two days. The gorgeous and lively floats travel through the town during the parade.



Hikawa Shrine

This shrine is famous for worshipping the matchmaking god of marriage. Many people visit this shrine in hopes of finding love. The Omikuji (fortune slips) are famous for their sea bream shape.



5

6

Koedo Kawagoe
Tourist Association

Sightseeing Map

Promotional Video



7